

# **METHODS AND APPARATUS FOR DESIGN OF PROCESSES AND MONITORING PERFORMANCE OF THOSE PROCESSES**

## **Abstract of Disclosure**

A system for creation and storage of process descriptions and collection and retrieval of evaluation information is described. The system comprises a process description library for storing a plurality of process descriptions in electronically retrievable format, an evaluation information database for storing a plurality of evaluation information documents stored in electronically retrievable format and a process description manager operative to create the process descriptions. The process description manager is operative to include in one or more of the process descriptions one or more links to evaluation information documents, each link causing retrieval of an associated evaluation information document upon activation of the link. The process description manager is operative to store each process description in the process description library upon creation of the process description.

Patent Application No. 09/683,370

Figures

Figure 1: A line graph showing the relationship between the number of people in a household and the number of people in a household. The x-axis is labeled 'Number of people in a household' and ranges from 1 to 10. The y-axis is labeled 'Number of people in a household' and ranges from 0 to 10. The data points are (1, 1), (2, 2), (3, 3), (4, 4), (5, 5), (6, 6), (7, 7), (8, 8), (9, 9), and (10, 10). The line is a straight line with a slope of 1.